



## **United Kingdom Education and Research Networking Association**

# **Commercial in Confidence**

## **Procurement for the Creation of E-learning Resources**

### **Clarification Note 3**

This document and the information it contains are provided solely for the purpose of allowing potential suppliers to provide a response to the prequalification questionnaire for the services being procured. It is issued under the Restricted Procedure of the EU Procurement Services Directive.

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**3<sup>rd</sup> August 2006**

**Question:**

We cover ITIL and MOF Courses with Exams/Qualifications available from the ISEB and EXIN. Is this the sort of courses you were looking for?

**Answer:**

No we are not interested in off the shelf solutions. Each item must be bespoke and the copyright owned by us.

**23<sup>rd</sup> August 2006**

**Question:**

Please clarify whether the numbering in the Prequalification Questionnaire is correct. The hard copy, the word document and the PDF are missing the following numbered questions:

A4.4

A4.5

A6.1

B1.2

**Answer:**

This is a mistake in the PQQ document. There are no questions for A4.4, A4.5, A6.1 and B1.2.

**29<sup>th</sup> August 2006**

**Question:**

A2.1 - When you refer to resources do you mean the learning/training content of the programmes, or are you referring to the software used to develop the programme?

**Answer:**

Resources refer to the learning content, not the software used to create them.

**Question:**

Do you envisage that the learning content of the programmes will be technical or will you start to develop “softskills” training programmes such as management, customer care?

**Answer:**

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The content of the programmes will be technical, we will not be developing softskills training.